

PCMH Conference, Scottsbluff, NE – August 26, 2016

Learning Objectives, Speaker Bios & Disclosures

Transforming Clinical Practice Initiative: Radical Redesign

Learning Objectives:

- 1) Understand the 2015 Medicare Access and CHIP Reauthorization Act (MACRA) legislation.
- 2) Explore the MACRA timeline, and the impact on care delivery.
- 3) Describe the Transforming Clinical Practice Initiative (TCPI).
- 4) Consider the advantages of participating in Compass Practice Transformation Network.

Thomas Evans, MD, FAAFP

President & CEO

Iowa Healthcare Collaborative

Physician Lead

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Thomas Evans, MD, is president and CEO of the Iowa Healthcare Collaborative. He practiced family medicine for 13 years and served as chief medical officer for the Iowa Health System. Dr. Evans has served on the board for the National Patient Safety Foundation and on the delegations for both the American Medical Association and the American Academy of Family Physicians. He is a nationally recognized speaker on leadership, medication safety, and patient and family engagement. Dr. Evans has served as president of both the Iowa Medical Society and the Iowa Academy of Family Physicians. He is also a faculty member with the Institute for Healthcare Improvement, the College of Medicine at Des Moines University and the College of Public Health at the University of Iowa.

Conflict of Interests:

None

PCMH Implementation: Strategies Used and Lessons Learned

Learning Objectives:

- 1) Define the steps in becoming an effective PCMH.
- 2) Define what team based care entails.
- 3) Define the role of a Dietitian/Diabetes Educator in PCMH.
- 4) Describe current strategies and new opportunities for improving patient care.

Patrick Hotovy, MD

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Dr. Hotovy is a native of Bee, Nebraska and a 1989 graduate of the University of Nebraska Medical Center. He completed his residency in Family Practice with Lincoln Medical Education Foundation in June, 1992, and began practice with York Medical Clinic in August of that year. He is a member of the American Academy of Family Physicians and is certified by the American Board of Family Practice. Dr. Hotovy currently serves as the Foundation President and Secretary Treasurer of the Nebraska Academy of Family Physicians. Dr. Hotovy and his wife, Cheryl, have four children. He enjoys cooking, golf, and spending time with his family.

Conflict of Interests:

None

Charlene Dorcey, MS, RDN, LMNT, CDE

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Charlene Dorcey is a Registered Dietitian Nutritionist, Licensed Medical Nutrition Therapist and Certified Diabetes Educator with over 25 years' experience in Family Medicine clinics. She has served as President of the Nebraska Academy of Nutrition and Dietetics, Nebraska Association of Diabetes Educators and has presented on diabetes issues throughout the state. Over her career she has been active in state and federal nutrition and diabetes legislative, reimbursement and consumer protection issues and served on various advisory committees. Her passion for improved outcomes and innovation in patient care and education has defined her role in the SERPA ACO, PCMH, and the Diabetes Group Medical Visit mode she has coordinated at the York Medical Clinic.

Conflict of Interests:

Speaker has disclosed a Consultant for Fee relationship with Eli Lilly in the area of Diabetes education. All Conflicts Have Been Resolved.

AAFP Update on PCMH and MACRA

Learning Objectives:

- 1) Understand the AAFP's position on MACRA's Rules and Regulation.
- 2) Understand the joint principles of a PCMH.
- 3) Understand quality reporting measures and their importance in MACRA.
- 4) Discuss outcome measures of CPCI and the format of CPC+.

Robert L. Wergin, MD, FAAFP

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For over two decades, Dr. Wergin has been practicing as a family physician. He joined the Nebraska Academy of Family Physicians in 1982. Since that time, he has been very involved with the Nebraska Academy including serving as Past President, chairman of many committees, and the 2002 Nebraska Family Physician of the Year. He most recently served as the 2014-2015 American Academy of Family Physicians President, and is currently the AAFP Board Chairman. As a practicing family physician in Milford, NE, Dr. Wergin has enhanced the quality of life for his community. He is a constant advocate for developing the Patient-Centered Medical Home (PCMH) model in Nebraska as well as for shaping the national policy on MACRA.

Conflict of Interests:

None

PCMH Transformation Tools Presentations and Panel

Justine O'Neill-Hedlund-ENHANCE Health Network

Program Manager – Transforming Clinical Practices Initiative

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Learning Objectives:

- 1) Establish a clear case and context for transforming clinical practice.
- 2) Describe the benefits and expectations of participating in the Transforming Clinical Practices Initiative through the Compass PTN.
- 3) Describe overlap between TCPI and concepts included within PCMH model (e.g. team-based care and population health management).

Justine O'Neill-Hedlund serves as program manager for the Transforming Clinical Practices Initiative at ENHANCE Health Network. In this role, Ms. O'Neill-Hedlund is responsible for overseeing statewide implementation of the Transforming Clinical Practices Initiative, a technical assistance program funded by the Centers for Medicare and Medicaid Services in order to prepare practices to thrive under value based reimbursement models. Through involvement in the Transforming Clinical Practices Initiative, Ms. O'Neill-Hedlund has gained experience in providing quality improvement technical assistance to health systems and practices across Nebraska. Prior to joining ENHANCE Health Network, Ms. O'Neill-Hedlund served as program administrator at multiple community-based behavioral health organizations in the Omaha metropolitan area. During her tenure in these roles, Ms. O'Neill-Hedlund cultivated expertise in practice management, as well as management of state and federal grants. Ms. O'Neill-Hedlund holds a bachelor's degree in political science from Creighton University, and a master's in public policy and administration from the London School of Economics.

Conflict of Interests:

None

Ken Shaffer, MD-UniNet Kearney Chapter

Medical Director

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Learning Objectives:

- 1) Provide the history of Patient-Centered Medical Home (PCMH) -- the evolution of NE.
- 2) Define keys for success.
- 3) Describe future value-based care.

Ken Shaffer, MD, practiced pediatrics in Kearney for 40 years. He is a clinical professor of Pediatrics at the University of Nebraska Medical Center (UNMC). He has been involved in education of pre-med students, medical students and residents throughout his career. He was the lead physician at the Kearney Clinic for the Health & Human Services Patient-Centered Medical Home (HHS PCMH) Pilot from 2011-2013. Upon retiring from his clinical practice, he became medical director of the Kearney Chapter of UniNet in 2014 through the present. He still sees pediatric patients at the HelpCare Clinic, a free clinic

in Kearney. He has served on many committees and boards and continues to be an active advocate of value-based care.

Conflict of Interests:

Speaker has disclosed an employment relationship with UniNet in the area of clinically integrated networks (CIN).

Shannon Calhoun-National Rural Accountable Care Consortium (NRACC)

Regional Vice President

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Learning Objectives:

- 1) Discuss opportunities available through Transforming Clinical Practices Initiative (TCPI).
- 2) Learn how Care Coordination and Annual Wellness Visits impact quality scores and value-based payments.
- 3) Hear about CMS value-based payment initiatives.

Mrs. Calhoun is Regional Vice President, Southwest, for the National Rural Accountable Care Consortium (NRACC). She served as the Executive Director for the American Rural ACO in 2015. During her 20 years in rural healthcare, Mrs. Calhoun has been responsible for developing products and services for rural networks that create sustainable solutions and an economy of scale and scope for both the network and the network's rural healthcare members. Her work includes development of a rural PPO network, provider/payor contracting and credentialing, fee strategy development, direct contracting with employers, and Medicaid. This work includes leveraging rural collaboration to gain grant awards totaling \$9 million focused on Information Technology adoption, quality improvement programs (diabetes), Health Information Exchange, broadband connectivity and participation in an ACO. All of Mrs. Calhoun's work is focused on programs that better position rural providers for healthcare reimbursement reform. Mrs. Calhoun was awarded the Texas A&M University's "Aggie 100" in 2011, 2013 and 2014. She also serves on the board of the Texas Health Services Authority by appointment of the Texas governor.

Conflict of Interests:

Speaker has disclosed an employment relationship with NRACC in the area of tools and resources for Practice Transformation.

All Conflicts Have Been Resolved.

PCMH in Nebraska: A Legislative Policy Perspective

Learning Objectives:

- 1) Attendees will learn about the legislative steps taken in Nebraska by the Legislature to create transformative health care efforts in the form of Patient-Centered Medical Home (PCMH).
- 2) Attendees will learn about the current Nebraska PCMH Participation Agreement and stakeholder process.
- 3) Attendees will be introduced to the Nebraska Medicaid PCMH standards used in the original 2010 pilot program that still underlie the PCMH requirement in the managed care contracts.

Margaret Buck, PCMH CCE

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Margaret Buck is the Legislative Aide to Nebraska Senator Mike Gloor. In her current position for 16 years, Margaret has a solid knowledge of legislative processes and working with constituents. Her work includes topics as diverse as building codes, drug courts, child welfare and a variety of health care policies.

She is a content expert in Patient Centered Medical Home, certified by the National Committee on Quality Assurance. Margaret's work in Patient-Centered Medical Home, started in 2009 when she was instrumental in the passage of legislation that created the PCMH Pilot Program in Nebraska Medicaid. She was part of a team that created the standards and payment structure of the pilot program. Margaret has co-coordinated the PCMH stakeholder group and provides support for the Nebraska Participation Agreement in Support of Patient Centered Medical Home.

Prior to her focus on health care policy Margaret worked in various government affairs roles and as an editor for small town newspapers. She graduated from Kansas State University with a major in journalism and public relations. She has served on the board of the Nebraska Every Woman Matters program, the Family Violence Council as well as a local chapter of Business and Professional Women.

Conflict of Interests:

Speaker has disclosed an employment relationship with Enhance Health Network in the area of Quality Improvement.

All Conflicts Have Been Resolved.

Population Health Opportunities

Learning Objectives:

- 1) Participants will gain understanding of the Community Health Needs Assessment and Community Health Improvement planning process.
- 2) Participants will gain knowledge of resources available to area clinics for technical assistance for clinical process transformation.
- 3) Participants will gain knowledge of resources available for clinical community linkages.

Kim Engel

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Kim Engel has been the Director for Panhandle Public Health District (PPHD) since 2003. PPHD covers 11 counties in the Nebraska Panhandle and collaborates with Scotts Bluff County Health Department in a number of program areas. PPHD achieved PHAB Accreditation in May 2016. The health district is one of fewer than 150 health departments in the nation and the second local health department in Nebraska to achieve accreditation since PHAB launched in 2011. PPHD works with partners in implementing evidence base strategies for improved population health based on the Panhandle Community Health Improvement Plan. Engel holds a Master of Business Administration and a Bachelor's of Science degree in business education from Chadron State College.

Susan Backer, MSN, APRN-CNS, ACNS-BC

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Learning Objectives:

- 1) Participants will gain knowledge of steps taken towards clinical transformation.

Susan's healthcare career started in 1988 at RWMC as an RN in direct patient care in ICU and Interventional Radiology. Then in 2009 she took a position as Magnet Coordinator for RWMC. In 2010 she graduated from UNMC CON with a Master's Degree in Adult Health and Illness, licensing as an Advanced Practice Nurse-Clinical Nurse Specialist. She then served the Patient Care Division at RWMC as their Clinical Nurse Specialist and later as Patient Safety Officer. In the summer of 2015 Susan accepted a position at RWPC Family Medicine as Clinical Care Coordinator, where she oversees the Medicare Wellness Program, is developing the Transitional Care Program, and is involved in developing team-based care with Population Health Management.

Conflict of Interests:

None
